



The Lisbon Water Department is proud to share that your public water system continues to provide safe, reliable drinking water to the residents of Lisbon and Lisbon Falls. Throughout March 2026, water quality remained strong, and all health-based standards were met. In partnership with Woodard & Curran, the Department remains committed to protecting public health while making responsible investments that support long-term system reliability and performance.

 **Safe Water You Can Trust**

Our drinking water is treated, monitored, and adjusted every day to ensure it meets strict state and federal standards. We're pleased to report that in March 2026:

- All routine bacteriological samples collected during the month were free of coliform bacteria.
- Arsenic levels remained well below regulatory limits throughout the system.
- Disinfection and corrosion-control treatment, including orthophosphate and sodium hypochlorite, continued to operate within desired target ranges.

 **Control Systems & Equipment Improvements**

Work continues to strengthen our treatment and distribution infrastructure:

- **Bauer Pump Station Upgrades:** Hydrus Controls successfully completed installation of a new surge buster valve, which helps protect system piping and equipment from pressure surges.
- **Hydraulic Model Progress:** Development of the systemwide hydraulic model continues to advance. Operations staff will now begin the model calibration phase, which includes flow testing at six hydrants at predetermined locations. Calibrating the model ensures accurate system data to support planning, operations, and emergency preparedness.

 **Seasonal Operations & System Maintenance**

As winter conditions ease, crews are transitioning into seasonal operations and maintenance activities, including:

- Preparation for the annual hydrant flushing program
- Planning for scheduled cleaning and inspections at:
 - Lisbon Water Storage Tank
 - Lisbon Falls Water Storage Tank
 - Clearwell at the Moody Water Treatment Facility

This work will include the installation of two new mixers, further supporting water quality and system performance.

 **Keeping the System Reliable**

Behind the scenes, staff continue to focus on training, safety, and system readiness:

- Operators participated in a Dig Safe Excavation Seminar focused on underground utility safety, excavation laws, and best practices to protect critical infrastructure.
- Preventive and routine maintenance activities continued across treatment and distribution system assets.
- Operations staff remain on call 24/7 to respond to system needs and ensure uninterrupted service.

 **Did You Know?**

Fire hydrants are routinely flushed to clear out sediment and maintain water quality in the system.

 **Why This Matters to You**

Flushing improves water clarity, ensures hydrants are working properly for emergencies, and helps maintain consistent water pressure throughout the system.

 **Employee Spotlight**

Meet **Dillon Whitney**, Lead Operator for the Lisbon Water Department. Dillon brings seven years of industry experience and holds State of Maine licenses as a Class II Treatment Operator and Class IV Distribution Operator. He plays a key role in system operations, water quality monitoring, and customer assistance—and enjoys sharing how drinking water is safely treated and delivered to the community.

Outside of work, Dillon enjoys time with his kids, working on his family farm, and playing and coaching rugby.

 **Investing in Our Team**

We're proud to celebrate recent staff licensing achievements:

- **Brian Petrie** earned his Class II Water Distribution Operator license, achieving full dual licensure within six months of joining the team.
- **Emily Bellegarde** passed the Class I Water Treatment Operator exam and now holds licensure in both Water Treatment (Class I) and Water Distribution (Class II).

These accomplishments strengthen system resiliency and support ongoing regulatory compliance.

Clean Water. Reliable Service. Community Commitment.

The Lisbon Water Department and Woodard & Curran remain proud to serve the community and are committed to delivering safe, reliable drinking water through responsible stewardship, ongoing investment, and continuous improvement. Thank you for your continued trust and support.