



The Lisbon Water Department is pleased to report another strong month of reliable, high-quality drinking water service to the communities of Lisbon and Lisbon Falls. Throughout April 2026, the system remained fully compliant with all state and federal drinking water standards. In partnership with Woodard & Curran, we continue to focus on maintaining system reliability, protecting public health, and making proactive improvements.

 Safe Water You Can Trust

Our water is carefully treated and monitored every day. During April:

- All seven routine bacteriological (TCR) samples were free of coliform bacteria.
- Arsenic levels remained well below regulatory limits.
- Treatment systems (including orthophosphate and sodium hypochlorite) operated within target ranges.
- One customer concern related to particles in water was investigated and resolved; all test results confirmed safe water quality.

 Control Systems & Equipment Improvements

We continue investing in infrastructure that supports long-term system performance:

- Development of the system-wide hydraulic model progressed, including hydrant flow testing to improve system planning and emergency response
- A new pressure-reducing valve (PRV) has been received and will be installed to improve system resiliency & control
- Electrical upgrade work at Ann Street Pump Station has been awarded and is scheduled to begin in May

 Seasonal Operations & System Maintenance

With spring underway, crews are focused on seasonal activities to maintain system health:

- Hydrant flushing and inspections are scheduled to begin May 11, 2026
- Cleaning and inspections are scheduled for:
 - Lisbon Water Storage Tank
 - Lisbon Falls Water Storage Tank
 - Moody Treatment Facility Clearwell
- New mixers will be installed in both storage tanks to improve water quality and circulation.
- Additional cleaning of treatment system components is scheduled for mid-May

 Keeping the System Reliable

Behind the scenes, our team continues to work hard to keep your system running smoothly:

- 144 work orders were completed in April, supporting customer service, maintenance, and compliance
- Most of the work focused on customer service and field operations, ensuring responsiveness to community needs
- Ongoing repairs and maintenance continue across hydrants, valves, and service lines

 Did You Know?

Water storage tanks and clear wells require regular cleaning and inspection to maintain water quality and system reliability.

 Why This Matters to You

Routine maintenance:

- Prevents buildup of sediment
- Ensures consistent water quality
- Extends the life of critical infrastructure

 Investing in Our Team

We continue building a strong, well-trained workforce:

- Staff participated in hands-on training across both treatment and distribution operations
- Our Operator-in-Training is gaining valuable experience across all areas of the system
- Cross-training ensures reliable coverage and strengthens system resilience

 Have Questions or Need Assistance?

If you have any questions about your water service or notice an issue, please contact the Lisbon Water Department at: **207-353-3020**

Clean Water. Reliable Service. Community Commitment.

The Lisbon Water Department and Woodard & Curran remain proud to serve our community. Through ongoing investment, proactive maintenance, and a commitment to excellence, we continue to deliver safe, dependable drinking water every day.

Thank you for your continued trust and support.